

Corvent Webinar Audio Options

Corvent offers multiple audio conferencing options to meet your exact requirements. The following glossary explains the various services available when you choose Corvent. For further details and an assessment of your audio conferencing needs, please contact a Corvent representative.

Operator Assist

Operator Assist is a full featured, fully attended audio conference call service that is managed by an audio conference operator and the Event Manager. Operator Assist audio generally includes the following:

- Audience greeted and managed individually by live audio operators
- Additional information and data collection of attendees at time of event
- Pre-event music on hold for audience
- Presenter pre- and post-event sub-conference
- Operator managed live Question and Answer

Passcode Entry

With Passcode Entry, callers enter their audience pin number to be joined to the conference. Passcode Entry audio generally includes the following:

- Fully automated touchtone based system
- Role-based passcodes to differentiate presenters and audience members
- Presenters are greeted by an operator
- Attendees enter a passcode
- Pre-event music is played while the audience is on hold
- Presenter pre- and post-event sub-conference
- Live question and answer option

Internet Audio Broadcast

Internet Audio Broadcast (IAB) allows your audience to listen online through their computer speakers.

- IAB enables presenters to stream audio over the Internet so participants need only a PC with speakers to participate
- Can be used in conjunction with other audio options
- Available with many web conferencing platforms
- Presenters dial into the conference via telephone

Tip!

Using IAB in conjunction with traditional audio conferencing is an effective way to offset costs while meeting the diverse needs of your audience.

In addition to offering a variety of audio conferencing options, Corvent also supports multiple web conferencing platforms, including Adobe® Acrobat Connect™ Pro, Microsoft® Office Live Meeting and WebEx™.

Call a Corvent Account Manager at **1.800.493.1592** to learn more!